

# EXTENDED MECHANICAL PROTECTION

## DIAMOND CARE PROTECTION PLAN<sup>®</sup>



**MITSUBISHI  
MOTORS**

Drive your Ambition

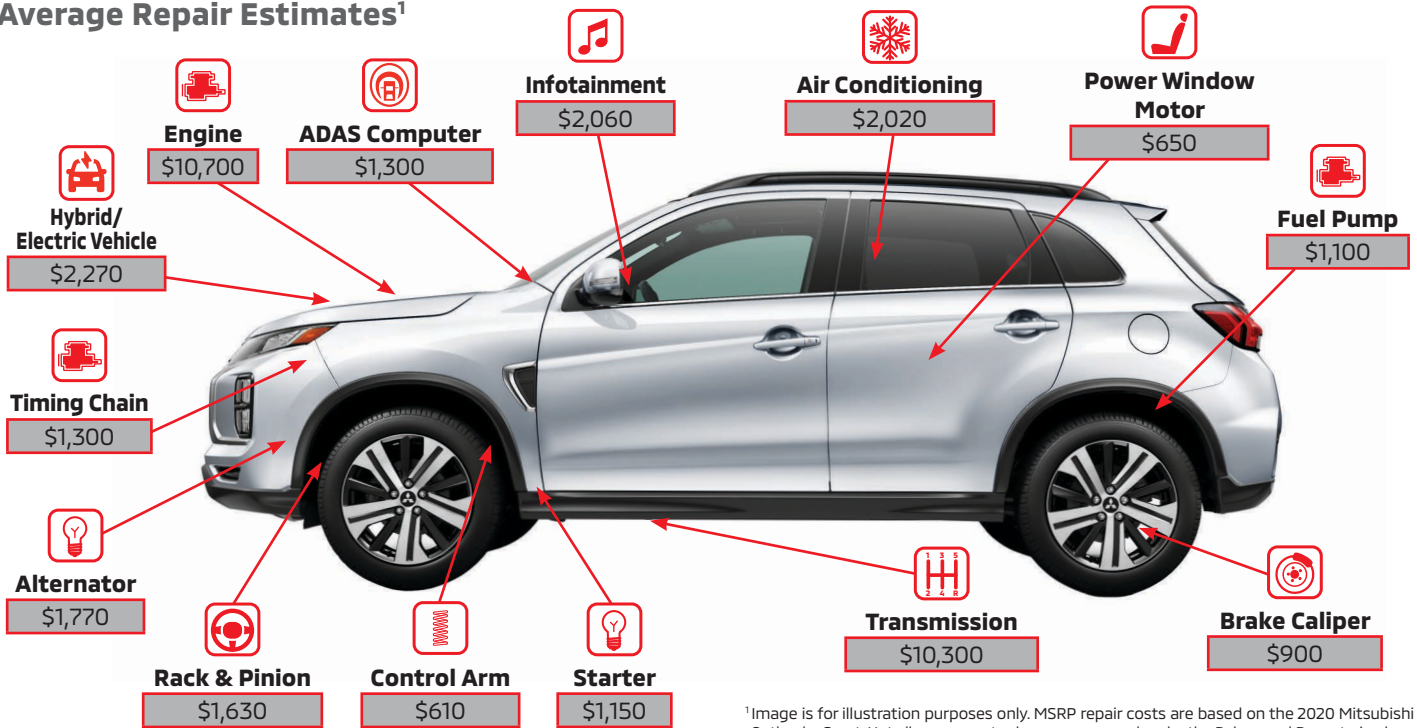
# Protect Your Investment

Each year, more and more sophisticated technology is built into vehicles to improve safety, performance, comfort and value. These same innovations help to increase the vehicle's reliability. However, if something does go wrong, the necessary repairs can be more complex and costly than they were 5 or 10 years ago.

**0% Consumer Financing Plan Available  
No Credit Check – Flexible Terms**

**All plans include 24/7 Emergency  
Roadside Assistance plus Towing, Trip  
Interruption, and Car Rental Benefits**

## Average Repair Estimates<sup>1</sup>



<sup>1</sup>Image is for illustration purposes only. MSRP repair costs are based on the 2020 Mitsubishi Outlander Sport. Not all components shown are covered under the Deluxe and Powertrain plans.

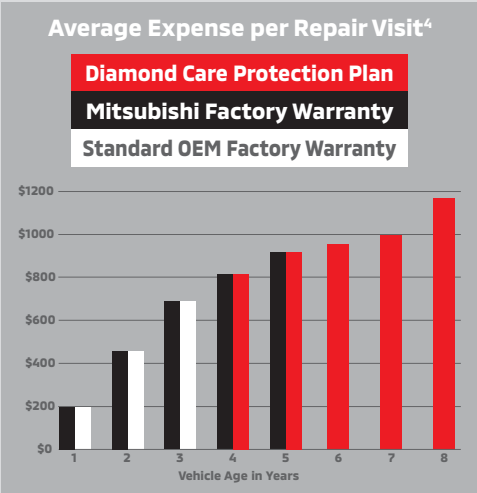
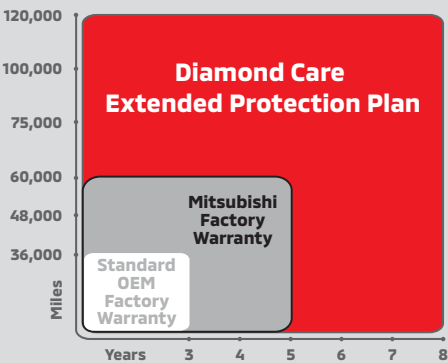
- **Protect essential vehicle systems beyond your factory warranty – up to 8 years and 120,000 miles**
- **Convenient and economical coverage that guards against the rising cost of repairs**
- **Nationwide coverage should you travel or move – help finding a repair shop is just a quick call away**
- **Diamond Care provides non-Mitsubishi new and pre-owned vehicles the same premium protection**

# Why Diamond Care?

We provide **Service You Can Trust** – your choice of repair facility from our nationwide network of Mitsubishi dealers and authorized repair facilities. Enjoy worry-free driving and the peace of mind that comes with a Diamond Care Extended Protection Plan.

## How Am I Protected?

Your vehicle manufacturer's warranty is very comprehensive. It covers virtually every part in your vehicle and can help prevent you from paying expensive repair bills. There's only one problem – it ends. And when it does, you could be exposed to unexpected and expensive repairs. A Diamond Care Protection Plan can protect you from unforeseen (but not uncommon) repair costs when your factory warranty expires.



## Guard Against the Rising Cost of Repairs

The average age of cars and light trucks currently in operation in the U.S. has increased to 12.2 years.<sup>1</sup> As your vehicle gets older, both the risk and cost of repairs may increase.

Our contract terms and options provide you with an unparalleled value, right now.

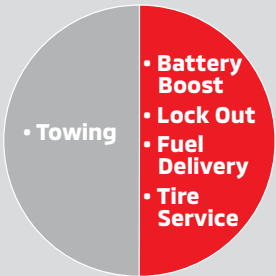
- **Choose a plan that best suits your driving needs** with up to 14 time/mileage options available
- **Payment-free service, other than your deductible** Dealers are paid directly
- **Transferable** if you sell before your coverage expires; may help enhance resale value<sup>2</sup>
- **New & Pre-Owned Vehicles** as well as non-Mitsubishi vehicles are protected by Diamond Care

## Additional Benefits

Benefits start immediately and help create a worry-free driving experience:

- **Emergency Roadside Assistance** 24 hours a day, 365 days a year with no deductibles for towing and other services shown to the right
- **Trip Interruption** Reimbursement for alternate transportation, meals and lodging when you are 100 miles or more from home<sup>3</sup>
- **Car Rental Assistance** Reimbursement for up to \$35/day for five (5) days<sup>3</sup>
- **Towing** Reimbursement up to \$100 per claim<sup>3</sup>

Nearly 50% of Roadside Assistance calls are due to non-mechanical issues.



<sup>1</sup> Source: IHS Markit May 2022

<sup>2</sup> Private party sales only. Conditions and Restrictions apply. A nominal transfer fee may apply. Please refer to the Diamond Care Vehicle Service Contract or contact your selling dealer.

<sup>3</sup> Should you have a mechanical breakdown of a covered component

<sup>4</sup> These statements are based on the repair records of NESNA customers as of October 2022. Your experience may be different.

# Plan Coverage Comparison<sup>1</sup>

## SUPREME

**COVERAGE SO EXTENSIVE, ONLY A FEW ITEMS ARE EXCLUDED:** Virtually all major components of your vehicle are covered, including Infotainment components, Advanced Driver Assistance Systems (ADAS), and Hybrid/Electric components. Exceptions are limited to maintenance and a few components/systems listed on the service contract, providing you with an unprecedented level of exclusionary coverage and a truly worry-free driving experience.

## DELUXE

Includes all component coverage and additional benefits that the Powertrain Plan offers, plus over 700 additional components in seven added vehicle systems.

### Additional Deluxe Plan Component Coverage



#### FUEL SYSTEM

Multi-port fuel injection system, including: sensors, injectors, pressure regulator, idle air control valve, IMRC Motors, knock sensor, control units, fuel pump and sending unit, fuel tank, metal fuel lines, seals and gaskets.



#### STEERING/SUSPENSION

Steering gear/rack and pinion internal components, power steering pump (including electronic) and reservoir, steering column main and upper shafts, steering linkages and couplings, tilt wheel mechanism/actuator, power cylinder assembly, seals and gaskets. MacPherson struts, upper and lower control arms (links/transverse links) and bushings, tension/compression rods and bushings, stabilizer bars and bushings, rear arm assembly, torsion bars, upper and lower ball joints, wheel bearings and seals, knuckle spindle, hubs, coil and leaf springs, and rear axle beam. Note: steering gear and rack and pinion housings are only covered if damaged by the failure of an internal steering part.



#### ELECTRICAL

Starter motor and solenoid, alternator, voltage regulator, ignition coil(s), ignition switch and module, push start ignition switch, H.I.D ballast, ignition module, and engine control module (ECM/PCM).



#### BODY/INTERIOR

Manually and mechanically operated switches, relays, electronic instrument cluster, electronic driver information display and module (head up display unit), horn, front and rear wiper motors and washers, liftgate motor and module, power window motors and regulators, power door lock actuators, power seat motors, sunroof motor, convertible top motor, power mirror motors and actuators, automatic speed control, OEM anti-theft/keyless entry modules.



#### BRAKES

Master cylinder, vacuum assist booster, hydro-booster, wheel cylinders, brake calipers, hydraulic valves, lines and fittings, anti-lock braking system, traction control system, hill assist, electronic parking brake, seals and gaskets.



#### AIR CONDITIONING (OEM ONLY)

Compressor, clutch and pulley, condenser, evaporator, receiver dryer, seals and valves, evaporator thermistor, temperature control programmer, a/c blower motor resistor (relay), blower motor, condenser fan motor, and heater core.

## POWERTRAIN

Covers repairs needed due to the mechanical breakdown of over 600 components. This plan includes Emergency Roadside Assistance, Car Rental and Towing Reimbursement, and Trip Interruption Benefits.

### Component Coverage



#### ENGINE

Cylinder block, cylinder head, timing cover, valve cover and oil pan. Pistons, piston rings, connecting rods and rod bearings, crankshaft and main bearing, camshaft and camshaft bearings, cam followers, variable timing solenoid and switch, timing gears, timing/balance chain or belt, tensioners, idlers, intake and exhaust valves, valve springs, valve guides, valve spring retainers, valve spring dampers, rocker arms, rocker arm shafts, push rods, lifters, harmonic balancer (crankshaft pulley), manifolds and collector(s), fuel pump, oil pump, oil pump housing, engine oil cooler, flywheel/flex plate, ring gear, engine mounts, seals and gaskets; Intercooler, turbocharger or supercharger valves and actuators. Lubrication and Cooling including water pump, fan and clutch, fan coupling, serpentine belt tensioner and idler, fan motor, radiator, oil pump case, and seals and gaskets. Note: The following housings/pans are only covered if damaged by the failure of an internal component: Engine block, cylinder heads, Turbo/Supercharger.



#### TRANSMISSION / TRANSFER CASE (AUTO, CVT, SEQUENTIAL, MANUAL)

All internal components including torque converter, locking hubs, four-wheel drive actuator/motor, electronic control units, oil cooler, mounts, constant velocity joints (spider assemblies), seals and gaskets. Note: The Transmission/Transfer Case housings/pans are only covered if damaged by the failure of an internal component.



#### DRIVETRAIN (FWD/RWD/AWD)

Drive shafts, final drive housing and all internal parts, propeller shafts, universal joints, hub bearings, center support bearings, companion flanges, seals and gaskets. Note: Differential housings/pans are only covered if damaged by the failure of an internal component.

### Additional Benefits



#### EMERGENCY ROADSIDE ASSISTANCE

24 hours a day, 365 days a year. "Sign and Drive" service up to \$100/claim for jump start, flat tire change, out-of-gas fuel delivery, lock out assistance and dispatched towing service.



#### TRIP INTERRUPTION BENEFITS

Emergency travel/trip interruption coverage is provided should any MECHANICAL BREAKDOWN occur when you are 100 miles or more away from home, up to \$500 per claim. Benefits may apply to the occurrence of the following expenses: alternate transportation, meals and lodging.



#### CAR RENTAL REIMBURSEMENT

If you require alternate transportation due to the MECHANICAL BREAKDOWN of a covered part, reimbursement for the actual expenses of substitute transportation up to \$35 per day are included, to a maximum of five (5) days and \$175 per breakdown. Rental must be made from an authorized rental agency or your repairing dealership.



#### TOWING

If your vehicle requires towing due to the MECHANICAL BREAKDOWN of a covered part, reimbursement for the actual towing expense incurred in towing not to exceed \$100 per claim.

**Note:** Turbocharger, Supercharger, Diesel Engine and AWD/4WD are covered only if the applicable option was selected on the Diamond Care Application/Declaration at the time of purchase and the required surcharge paid.

<sup>1</sup>For complete information concerning components covered, and those components which are excluded from coverage, please refer to the Diamond Care Vehicle Service Contract or contact your selling dealership. Replacement of any part will be made with a new, remanufactured replacement part or pre-owned part of like kind and quality in use at the time of repair.

## Diamond Care Extended Protection Plans

**Component Coverage**<sup>1</sup>—The Supreme Plan covers over 2,000 parts; Deluxe 1,300; Powertrain 600

Vehicle Systems	Supreme	Deluxe	Powertrain
Engine	●	●	●
Transmission	●	●	●
Drive Axle (FWD/RWD/AWD)	●	●	●
Hybrid / Electric Vehicle <sup>2</sup>	●	●	●
Brakes	●	●	○
Electrical	●	●	○
Advanced Driver Assistance Systems	●	○	○
Fuel System	●	●	○
Steering	●	●	○
Suspension	●	●	○
Air Conditioner/Heater	●	●	○
Body & Interior	●	●	○
Infotainment System	●	○	○

● Comprehensive coverage   ● Effective coverage   ○ No coverage

<sup>1</sup>Covered components are subject to change. Totals may vary by Model and Year. For coverage details, read your contract or ask your dealer for a sample Diamond Care VSC contract.

<sup>2</sup>High voltage battery is excluded from coverage.

### The Supreme Plan Provides Exclusionary Coverage:

Exclusionary coverage is the highest level of coverage that a vehicle qualifies for once it is outside the manufacturer's warranty. There are only a few items / systems that are not covered, shown on the Diamond Care Vehicle Service Contract (VSC). Exclusions include but are not limited to items such as paint / body, interior trim, head lamp / tail lamp assemblies and vehicle maintenance.

Alternately, the **Deluxe** and **Powertrain** Plans cover the repair cost for mechanical breakdown of the parts listed on the Diamond Care VSC after your vehicle's warranty expires.

Disclaimer: THIS BROCHURE, WHICH IS LIMITED BY SIZE, IS NOT A CONTRACT. READ A SAMPLE DIAMOND CARE VSC CONTRACT AT YOUR DEALER, AND READ YOUR ACTUAL SERVICE CONTRACT BECAUSE ITS TERMS, CONDITIONS, EXCLUSIONS, AND LIMITATIONS CONTROL.

Notice: In compliance with federal laws, the contents of this brochure should be interpreted and understood within the meaning of a "Service Contract" as defined in Federal Law. (See 15 USCS Sec. 2301 (8).)

**In FL, MO, ND and OR, Diamond Care is backed by Nissan Extended Services North America, Inc., P.O. Box 685004, Franklin, TN 37068-5004. FL License #60128.**

Replacement of any part will be made with a new, remanufactured replacement part or pre-owned part of like kind and quality in use at the time of repair.

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You can contact us at (833) 700-7783

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